

SKODA CONTRACTING QUARTERLY NEWS: *TRAINING, MENTORING AND FOLLOWING PROCEDURE PAY OFF FOR CUSTOMER SAFETY*

MARCH 2019

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IMMEDIATE
ASSESSMENT
AND ACTION BY
SKODA PIPE
MAN



Skoda Pipe man Kevin Holmes



Typical Flue Draft Match Test

Immediate Response March 28 2019 Lambertville, New Jersey

Skoda Pipe man, Kevin Holmes was relighting appliances in a Lambertville NJ home. Following all procedures, he inspected the units and began relighting. He relit the hot water heater and checked for proper flue gas draft which it had. He then relit the boiler and did a flue draft check on that which was good. Kevin rechecked the hot water heater draft and found that back draft was now occurring. *During down drafting, hot combustion gases (Carbon Monoxide) spill into the house instead of flowing up the vent. This is life threatening.* Kevin shut all down and "Red Carded" the appliances and then informed the owner that they would remain off and that she would need a plumber to resolve the issues. She thanked him and told him that her Carbon Monoxide detector had been going off so much that she ignored it and turned it off.

On a daily basis, trained, professional, Skoda Contracting Pipe Men, in all Skoda Divisions, assess and take action on potentially life threatening situations as they work.

Frank Evans, President of Skoda Contracting stated, "***When I think of being a turn-key operation: front line public relations; design; engineering; construction; etc... this is the ultimate function: employees to have the knowledge and tools to assess a situation and take appropriate action and responsibility for the customer. "***

[Kevin was trained in Relights at the AGL Training Facility in Riverdale Georgia and at Skoda Contracting. He was mentored by Skoda Pipe Men Ken Burgio , Armando Ferreira , Nick Zalutko , Jack Aumick]